

Animal departure hours differ between stations. Please refer to the relevant station for details.

If you are unable to pick up your animal on their release date, you must contact the station. In most cases it is not possible for your animal to stay beyond its designated release date. Many pet transport companies offer the service of collecting your animal from the station and providing board until you are able to take them yourself. The station can provide you with contact details of these companies.

Animals may be released on weekends and public holidays subject to station opening hours.

**Generally speaking, dogs and cats cope with the flight and their time in quarantine very well and with your cooperation AQIS staff will endeavour to make your pet's stay as comfortable as possible**