

## **Spotswood Animal Quarantine Station, Victoria**

### **The Spotswood Animal Quarantine Station is located at**

43-47 Craig St  
Spotswood Victoria 3015

### **Postal address**

P.O Box 300  
Newport Victoria 3105

### **Contact details**

Phone: 61 3 9391 1627  
Fax: 61 3 9391 0860  
E-mail: [Spotswood.Quarantine@aqis.gov.au](mailto:Spotswood.Quarantine@aqis.gov.au)

The Spotswood quarantine station is located approximately 12km west of central Melbourne and approximately 25km from Melbourne Airport. The Spotswood railway station is about 400 meters from the front gate.

### **Office hours**

The administration office is open Monday to Friday from 08:00am to 4:30pm. This office is closed on public holidays.

### **Animal arrivals**

Pets arrive at Spotswood throughout the year - our facility operates seven days a week every day of the year.

From the time the aircraft lands to the time your animal arrives at Spotswood is usually around 2 to 2.5 hours.

### **Animal accommodation**

**Dogs** - Each kennel has a run and a sheltered area. Kennels are provided with heating during the winter months and cooling by way of a fine mist spray during summer.

Kennels are cleaned daily and disinfected on a regular basis.

Each animal is allocated a pen, however two animals can be housed together at the owner's request.

**Cats** - Nine pens are approximately 4.7 m long and 0.8 m wide and 16 pens are 4.5 m long by 0.8 m wide. Pens have an external and internal run with a trapdoor dividing them. Inside is the sleeping and feeding area, 1.8 m by 0.8 m with a sleeping box. Outside is an exercise run. Pens are provided with heating during the winter months and cooling by way of a fine mist spray during the summer.

### **Visiting hours**

Monday to Friday  
10:30am to 12:00 midday or 1:00pm to 4:00pm

Please note that there are **no** visitors allowed on weekends or public holidays.

It is best to allow your pet at least 24 hours to settle after arrival before you visit. It is preferred you visit no more than 2 times a week, due to the demand on exercise yards.

### **Feeding**

Your pet will be fed nutritionally complete and balanced commercial dog and cat food with the main meal fed in the morning. Your pet's diet is dependent on individual likes and needs and staff closely monitor this.

**Animal departures**

8:00am to 12 midday and 1:00pm to 4:00pm Monday to Friday  
8:00am to 10:00am weekends and public holidays