

## **Eastern Creek Quarantine Station, New South Wales**

### **The Eastern Creek Animal Quarantine Station is located at**

60 Wallgrove Rd  
Eastern Creek NSW 2766

### **Postal address**

as above

### **Contact details**

Phone: 61 2 9625 4566

Fax: 61 2 9832 1532

E-mail: [EasternCreek.AQS@aqis.gov.au](mailto:EasternCreek.AQS@aqis.gov.au)

The Eastern Creek Animal Quarantine Station is located 40Km west of Sydney central. Wallgrove Rd is the main arterial road intersecting both the M4 Motorway and Great Western Highway. There is no direct public transport to the station. Rooty Hill train station is approximately 20 minutes walking distance. Taxis are not available from Rooty Hill train station. The closest major train station is Blacktown from which you can take a taxi to the Quarantine Station.

### **Office hours**

The administration office is open Monday to Friday from 08:00am to 4:30pm. This office is closed on public holidays.

### **Animal arrivals**

Eastern Creek will **not** receive animals on public holidays or weekends. All airlines are aware of this. If you are having trouble obtaining a flight, please contact us and we can advise you on alternate routes where possible.

### **Animal accommodation**

**Dogs** - The dog kennels have an inside and outside area. The inside area is used for feeding and sleeping and is 1m x 1.4m. The outside area is 4m x 1.4m. Each dog is given 2 kennels of this size and the attendants will swap them over during the day to allow for cleaning and to ensure your dog is kept out of the sun.

A limited number of larger kennels are available for larger dogs or pairs of dogs if required. These have an outside area 4m x 3.2m.

**Cats** - The cattery has a vertical design, allowing your cat to climb. Cat litter and water is placed at ground level. Your cat will be given an igloo and heat mat in cooler months. This is generally placed on a shelf approximately 1m off the ground. From this perch your cat can easily climb down runways to ground level, or up to the rooftop observation areas where they can sit and observe the surrounds.

### **Visiting hours**

If you are already in NSW and wish to view the station prior to the arrival of your animal, please contact the station to make an appointment.

You can visit your pet on Tuesdays and Thursdays between 1:30pm and 3:30pm. During your visit you will be allowed in the enclosure with your animal. Animal attendants will be available to discuss any issues regarding your pet.

No visitors are allowed after hours, on weekends or Public Holidays.

### **Feeding**

The station carries different types of food; Grand Champion dry food is the main dog food. We also stock a light diet dry food and various flavours of wet food.

Our main cat diet is based on ADVANCE dry food. We also have a variety of canned foods.

If your dog or cat is on a prescription diet or has any other special dietary requirements, please advise the station a week prior to arrival so we can order it in if needed.

### **Animal departures**

Eastern Creek releases animals from quarantine every day of the year. On weekdays you may pick up your animal during business hours. On weekends and public holidays animals are only released between 10:00am and 10:30am. Please ensure you arrange to collect your animals during these times.