

Our staff are experienced and carefully selected, ensuring that your pet receives expert care and attention throughout its stay in quarantine. Staff are fully trained and in many cases have prior experience as veterinary nurses and boarding kennel attendants.

Your pet will be assigned to one carer who will attend to them throughout their stay. You are welcome to contact your animal's attendant during office hours to find out how your pet is going.

Please note that our staff are Commonwealth government employees and are unable to accept gifts. If you wish to express your thanks to staff members, [Client Feedback](#) forms are available at the stations.